

How to Select a First Aid Training Provider



Canadian Red Cross

1 Step 1: Know your options

2 Step 2: Profile each provider of interest

Consider us in your search

The Canadian Red Cross offers a wide variety of First Aid and CPR training courses to help workplaces be compliant with both federal and provincial/territorial occupational health and safety legislation – with the scheduling and contractual flexibility needed by decision-makers and the user-friendliness needed by course participants. Contact us to learn more.

- ✓ Check your provincial/territorial legislation for a list of approved first aid training providers.
- ✓ Be familiar with the first aid requirements applicable to your workplace (such as required number of first aid certifications per shift, type of first aid certifications, type of first aid kits/first aid room/emergency vehicle on site, etc.)

Visit www.redcross.ca/firstaidlegislation

✓ Experience

- Are they a well-known well-established organization?
- Are they local or national/multi-provincial?
- Who develops their first aid courses?
- What experience do they have in first aid?

✓ Teaching

- What are their teaching methods?
- What background do their instructors have?
- What training materials do participants receive?

✓ Content

- Are their courses based on the latest First Aid & CPR standards (ILCOR)?
- Does the training incorporate lectures, discussions, decision-making activities, and skills practice to help the participants stay involved and motivated?
- Do they simulate real-life situations to better prepare your staff?
- Can they tailor the practice scenarios to be relevant to emergencies that may occur in your workplace?

✓ Schedule

- Can they work with your schedule?
- If necessary, can they tailor a schedule just for your needs?
- How much flexibility do they have, for example can they offer training during the weekends and evenings for shift workers?

✓ Administration

- What period is the certification valid for?
- Do they send reminders for recertification?
- What type of account management/customer service do they offer?
- Can they accommodate national training agreements if you operate in multiple provinces/territories?

✓ Billing

- What is included in the training fee?
- Do they have pricing options for groups or any type of volume discount?
- How do they bill and what are the payment options?

1.877.356.3226 | www.redcross.ca/firstaid

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