

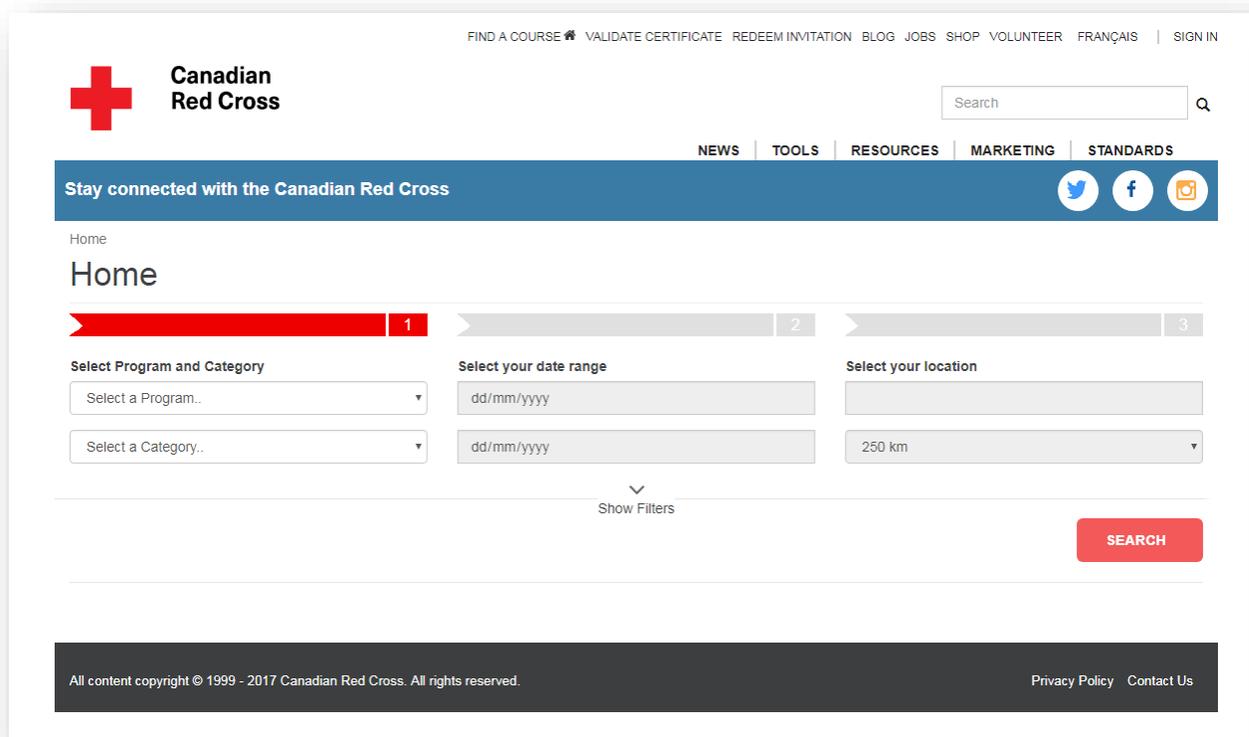
Signing In to MyRC

Minimum system requirement

You can access My Red Cross from any device (e.g. mobile phone, tablet, laptop, computer) that has an internet connection.

Signing in

1. Go to: www.redcross.ca/myrc

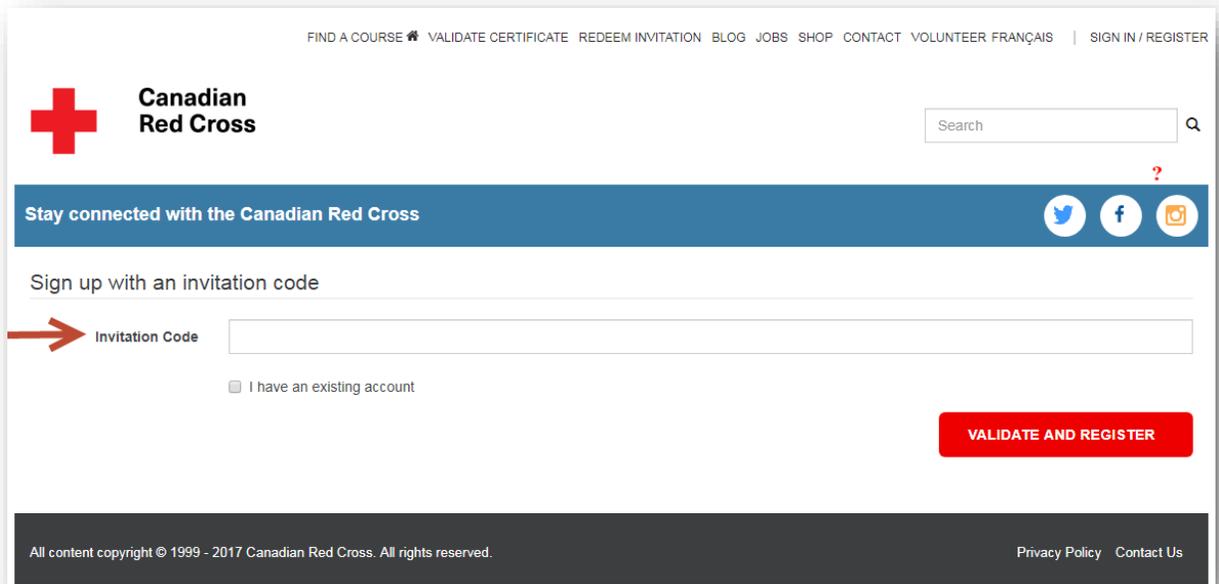


The screenshot shows the Canadian Red Cross website interface. At the top, there is a navigation menu with links: FIND A COURSE, VALIDATE CERTIFICATE, REDEEM INVITATION, BLOG, JOBS, SHOP, VOLUNTEER, FRANÇAIS, and SIGN IN. The Canadian Red Cross logo is on the left, and a search bar is on the right. Below the navigation is a blue banner with the text "Stay connected with the Canadian Red Cross" and social media icons for Twitter, Facebook, and Instagram. The main content area is titled "Home" and features a search filter section. This section includes three columns: "Select Program and Category" with two dropdown menus, "Select your date range" with two date input fields, and "Select your location" with a location input field and a "250 km" dropdown. A "Show Filters" link is centered below the filters, and a red "SEARCH" button is on the right. At the bottom, there is a footer with copyright information and links for "Privacy Policy" and "Contact Us".

2. If you received an email invitation from the Red Cross, click on REDEEM INVITATION in the menu at the top of the screen.

FIND A COURSE  VALIDATE CERTIFICATE **REDEEM INVITATION** BLOG JOBS SHOP VOLUNTEER FRANÇAIS | SIGN IN

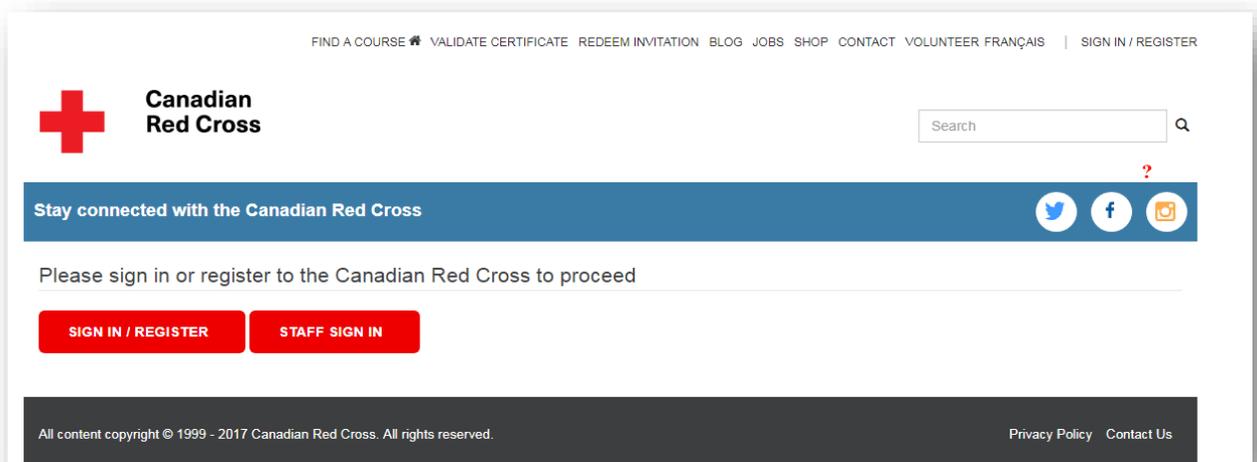
3. In your email, you'll see an invitation code. Copy this invitation code into the box (see the screen shot below).



The screenshot shows the Canadian Red Cross website's registration page. At the top, there is a navigation menu with links: FIND A COURSE, VALIDATE CERTIFICATE, REDEEM INVITATION, BLOG, JOBS, SHOP, CONTACT, VOLUNTEER FRANÇAIS, and SIGN IN / REGISTER. The Canadian Red Cross logo is on the left, and a search bar is on the right. Below the navigation is a blue banner with the text "Stay connected with the Canadian Red Cross" and social media icons for Twitter, Facebook, and Instagram. The main heading is "Sign up with an invitation code". Below this is a form with an "Invitation Code" input field, which is highlighted by a red arrow. There is a checkbox labeled "I have an existing account" and a red button labeled "VALIDATE AND REGISTER". At the bottom, there is a footer with copyright information and links for "Privacy Policy" and "Contact Us".

Note: If this is your first time signing into My Red Cross, you will have to sign up with your invitation code. You will not have an existing account, even if you already have Red Cross certifications.

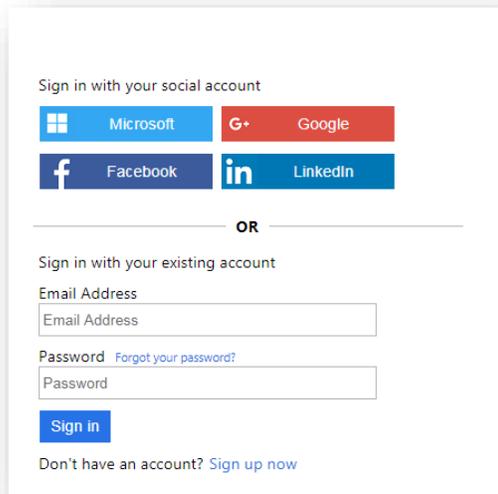
4. If you did not receive an email invitation, click on SIGN IN in the menu at the top of the screen. That will take you to the sign-in page. Click on the SIGN IN – IDENTIFIANT button.



The screenshot shows the Canadian Red Cross website's sign-in page. At the top, there is a navigation menu with links: FIND A COURSE, VALIDATE CERTIFICATE, REDEEM INVITATION, BLOG, JOBS, SHOP, CONTACT, VOLUNTEER FRANÇAIS, and SIGN IN / REGISTER. The Canadian Red Cross logo is on the left, and a search bar is on the right. Below the navigation is a blue banner with the text "Stay connected with the Canadian Red Cross" and social media icons for Twitter, Facebook, and Instagram. The main heading is "Please sign in or register to the Canadian Red Cross to proceed". Below this are two red buttons: "SIGN IN / REGISTER" and "STAFF SIGN IN". At the bottom, there is a footer with copyright information and links for "Privacy Policy" and "Contact Us".

5. You will then be redirected to the Microsoft Corporation Microsoft Online login page and Microsoft Online will validate your account.

Once you're on the Microsoft Online login page, you can log in with your email address, or you can log in through one of your social accounts such as Microsoft, Google, Facebook or LinkedIn. This will not share any of your personal information with the Red Cross or Microsoft Online; it is just a way of verifying your identification and simplifying login.



Sign in with your social account

Microsoft Google

Facebook LinkedIn

OR

Sign in with your existing account

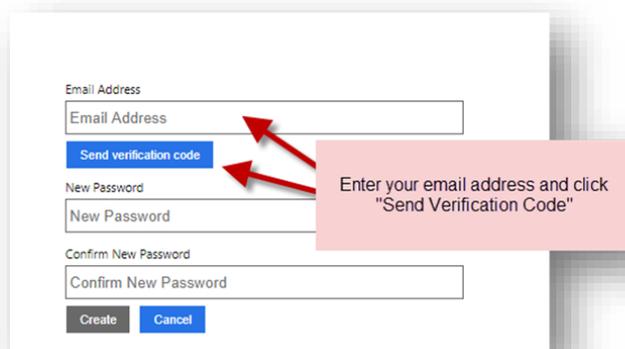
Email Address

Password [Forgot your password?](#)

Sign in

Don't have an account? [Sign up now](#)

6. Choose the appropriate social account or click "Sign up now".
7. If you chose a social account, it will prompt you to enter your user ID and password for that account.
8. Click "Sign up now":
 - a. You will be taken to a new page. Enter your email address and click "Send verification code."



Email Address

Email Address

Send verification code

New Password

New Password

Confirm New Password

Confirm New Password

Create Cancel

Enter your email address and click "Send Verification Code"

- b. When you receive the verification code, copy and paste it in the “Verification code” box and click “Verify code.”

The screenshot shows a form with the following fields and buttons:

- Email Address: sample@sample.com
- Verification code: (empty)
- Buttons: Verify code, Send new code
- New Password: (empty)
- Confirm New Password: (empty)
- Buttons: Create, Cancel

Two callout boxes with red arrows point to the 'Verify code' button and the 'Verification code' input field. The first callout says: "A new box will appear where you can paste your Verification Code, and click 'Verify Code'". The second callout says: "You will then be prompted to change your password."

9. You will be directed to your personalized landing page.

Forgotten Password

If you have registered for the portal using an email and password but have forgotten your password, click on 'Forgot your password?' from the Microsoft Online login page. Type in your email address and you will get a verification email within a few minutes in your email inbox. Follow the instructions to reset your password.

The screenshot shows a login and password reset form with the following sections:

- Sign in with your social account
- Buttons: Microsoft, Google, Facebook, LinkedIn
- OR
- Sign in with your existing account
- Email Address: (input field)
- Password: (input field) with a link for "Forgot your password?"
- Button: Sign in
- Text: Don't have an account? [Sign up now](#)

NOTE: if you registered using your Microsoft, Google+, Facebook or LinkedIn account, you will not need a separate password for My Red Cross.