



**IF YOU ARE SEEKING A FAMILY MEMBER,
AND HAVE EXHAUSTED ALL MEANS AVAILABLE TO YOU,
THE RED CROSS CAN HELP YOU.**

Through an international network that includes the Red Cross and Red Crescent Societies and the International Committee of the Red Cross (ICRC), the Canadian Red Cross helps families re-establish contact after separation due to conflicts, disasters or migration. People living abroad can also submit a request through their local Red Cross or Red Crescent Societies in the hope of locating a family member in Canada.

→ WHEN A LOVED ONE IS MISSING...

When contact with a family member is lost due to conflict, disaster or migration, the Canadian Red Cross takes steps to trace the whereabouts of the missing person and determine their current situation.

→ WHEN COMMUNICATION HAS BEEN BROKEN...

When regular postal service or other means of communication are not available, the International Red Cross and Red Crescent movement provides a messaging service to family members giving them the opportunity to communicate. This can ease the minds of worried loved ones half a world away.

→ WHEN HEALTH REASONS SUDDENLY PREVENT CONTACT...

When family members living abroad are ill, aged or unable to communicate, the Canadian Red Cross will attempt to obtain a health and welfare report on their condition.

→ ATTESTATION OF DETENTION...

We can attempt to confirm internment during WWII for veterans now living in Canada. Attestations of detention may also be available for prisoners of war and civilian detainees from other conflicts who were registered by the International Committee of the Red Cross (ICRC).

FOR MORE INFORMATION, PLEASE CONTACT US

ENGLISH-SPEAKING SERVICE

Toll Free:

1-800-363-7305 ext. 3622909
or 1-866-399-8412 ext. 4802214

Mobile Phone, Viber, Signal or WhatsApp:

1-416-550-8715 / 1-236-334-3445

Email: familylinks@redcross.ca

FRENCH/ENGLISH-SPEAKING SERVICE

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