



# Community Services Recovery Fund

## FREQUENTLY ASKED QUESTIONS

The Community Services Recovery Fund (CSRF) is a \$400 million investment from the Government of Canada to help charities and non-profits adapt and strengthen to build back stronger. This investment will strengthen the sector as it supports communities in Canada as they recover from the COVID-19 pandemic.

There are three main goals of the CSRF:

- Strengthen organizations' ways of working to build back stronger while considering new approaches;
- Adaptation to ensure organizations' processes are flexible and agile to quickly prepare for new conditions; and
- Resiliency to anticipate, withstand, respond to and recover from future disruptions and crises.

The focus of the funding for the CSRF is on organizational transformation - building the internal capacity of charities and non-profits. This funding is not intended to fund direct delivery of programs and services.

Since the beginning of the COVID-19 pandemic, community-based charities and non-profit organizations have been working tirelessly to respond to the needs of communities. The COVID-19 pandemic continues to have a disproportionate impact on people living in situations of heightened vulnerability in Canada. As we look towards recovery, the CSRF can help community organizations ensure no one is left behind.

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### I. Announcement

#### 1. When can my organization apply for funding?

The application portal will open on January 6, 2023. Applications will be accepted until February 21, 2023.

## **2. How does my organization apply to this Fund?**

For more information on the application process, visit [www.communityservicesrecoveryfund.ca](http://www.communityservicesrecoveryfund.ca). Check back regularly as new information is added prior to the online application portal opening on January 6, 2023.

## **3. How do I know which organization to apply to?**

The Community Services Recovery Fund is administered by three National Funders who together represent a wide reach and varied perspectives across the Canadian charitable and non-profit sectors. These are the Canadian Red Cross, Community Foundations of Canada and United Way Centraide Canada. For more information on which National Funder is best suited to your organization and project type, or on the application process itself, visit [www.communityservicesrecoveryfund.ca](http://www.communityservicesrecoveryfund.ca). Check back regularly as new information is added prior to the online application portal opening on January 6, 2023.

## **II. Program Eligibility**

### **4. What types of organizations can apply?**

The Community Services Recovery Fund will accept applications from a wide range of community service organizations, including non-profit (incorporated and unincorporated) organizations, Indigenous governing bodies, and registered charities located in Canada which provide services to communities within Canada.

### **5. What type of projects will be funded?**

The purpose of the Community Services Recovery Fund Program is to support charities and non-profits as they focus on how to adapt their organizations for pandemic recovery. This Fund is an opportunity for community service organizations to focus inwards on the way their organizations work, with particular attention paid to the following areas:

- Investing in people - an organizations' people (staff, volunteers, board of directors)
- Investing in organizational systems – an organization's systems and processes
- Investing in programs and services - using information gained during the COVID-19 pandemic to primarily focus on program and service innovation and redesign.

This Fund is **not** intended to support external service delivery projects.