Volunteer Rights

• To be informed and have an understanding of the Red Cross’ Fundamental Principles, the Geneva Conventions and protocols, the Mission Statement and Values of the Red Cross and an awareness of programs and services provided by the Red Cross.

• To understand how their volunteer service contributes to the overall goals of the Red Cross.

• To be given a suitable assignment and have access to a position description and/or duty list.

• To receive, as appropriate, adequate information, preparation, orientation, training, or resources to meet the responsibilities of the position.

• To be given sound guidance, support, direction and supervision and to have access to their supervisor.

• To have volunteer service records maintained.

• To be recognized for their service.

• To receive reviews of, and/or feedback on, their performance and to have the right to respond.

• To have access to other volunteer opportunities.

• To be provided, as needed, with volunteer identification.

• To be considered and treated as a co-worker.

• To be respected for their skills and individual needs.

• To know how to access information about issues affecting the Red Cross.

• To express, in the appropriate forums, their opinions, ideas and constructive criticisms for positive change and to have these expressions received and considered.

• To use the Red Cross as a reference for voluntary service on their resume.

• To be reimbursed for pre-approved expenses incurred while carrying out Red Cross duties.
Volunteer Responsibilities

• To accept and work within the Red Cross’ Fundamental Principles, and the Mission Statement and Values of The Canadian Red Cross Society.

• To demonstrate commitment to the Red Cross and to believe in the purpose of the work assigned.

• To act in accordance with the Red Cross’ Code of Conduct for volunteers.

• To carry out their volunteer responsibilities, as representatives of the Red Cross, with professionalism, dignity and integrity.

• To adhere to the policies and procedures of the Red Cross.

• To participate in orientation and training programs as needed.

• To carry out volunteer responsibilities promptly, reliably and to the best of their ability.

• To be responsible and accountable to the Red Cross when carrying out tasks and duties.

• To be responsible in the use of the Red Cross’ resources.

• To accept the guidance and decisions of their supervisor.

• To participate in any review of, or feedback on, their performance.

• To appropriately display Red Cross volunteer identification and insignia as required.

• To treat Red Cross staff, clients and other volunteers with respect and dignity.